

2021 SECURITY, FRAUD & RISK MANAGEMENT CONFERENCE

Bank / Company Information

Bank	Address	
City	State	Zip
Telephone	Cell (In case of emergency)	

Attendee Information

Attendee Name	Email
Attendee Name	Email

Payment Information

Total Amount Due \$ _____

- I have enclosed my check
 Please Invoice Me

Name on Card	Billing Zip Code:
Card Number	Exp. Date

We gratefully acknowledge the planning efforts of the Indiana Bankers Association Security Committee.

Tammy Hall First Merchants Bank Greenwood, IN	Don Penn First Financial Bank Terre Haute, IN
Jim Rechel The Rechel Group Cincinnati, OH	Matthew Reisner National Bank of Indianapolis Indianapolis, IN
Becky Oakley Farmers State Bank LaGrange, IN	Ray Claycomb Hoosier Heartland State Bank Crawfordsville, IN
Kory Letts First Financial Bank Cincinnati, OH	Jenny Ault Jackson County Bank Seymour, IN

SECURITY, FRAUD & RISK MANAGEMENT CONFERENCE



Registration Fees

Members of IBA

\$495.00 for the first attendee
 \$350.00 each additional attendee

Non-Members

\$745.00 for the first attendee
 \$600.00 each additional attendee
 Registration fees include, continental breakfast, lunch, refreshment breaks each day & the Cocktail Reception.

For Additional Information Please Contact :

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 Vice President, Education & Training
Indiana Bankers Association
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 www.indiana.bank

PRESENTED BY:



November 16 - 17, 2021

Renaissance Indianapolis
 North Hotel

11925 N. Meridian Street
 Carmel, IN 46032

CONFERENCE AGENDA

GENERAL INFORMATION

Program

Bank security officers are challenged everyday to stay abreast with the perils affecting their banks, while also modifying the policies, procedures and practices within the bank to prevent the losses from those perils. Maintaining operational efficiencies, while addressing the physical security and account level security at financial institutions, is a constant challenge.

To address some of the issues and trends impacting your institution, the Annual Security, Fraud & Risk Management Conference has been designed with topics to address the perils you face, the environment in which you operate, and the regulatory world in which we all live.

This year we are excited to offer you another dynamic, fast-paced conference specifically designed to address the continuing education needs of today's professional bank security officer along with topics to deal with the everyday issues you confront while protecting your customers and your organization.

We look forward to seeing you!

Exhibit Area

As an additional benefit for attendees, an exhibit room will feature companies showcasing products and services of interest to the Security Officer. All breaks, continental breakfasts and the cocktail reception will take place in the Exhibit Area so you will have plenty of opportunity to visit with the vendors and become aware of a number of the tools that can be used to streamline your operations.

Continuing Education

Attendance at this 2-day conference qualify for 12.5 hours of Continuing Professional Education (CPE) credit in the area of Business Management and Organization. No advanced preparation required for this program. In accordance with the standards of the National Registry of CPE Sponsors, CPE credits are granted based on a 50-minute hour. ICB – This program has not been pre-approved for ICB CE credits. Attendees who require ICB credits should go to <http://www.aba.com/icb/membercereveiw> for instructions.



Tuesday, November 16, 2021

8:30 am
Registration & Continental Breakfast with Exhibitors

9:00 am
Welcome and Opening Remarks
"The Future Starts Today"
Presenter: Jim Rechel, The Rechel Group, Inc.

No matter the cause, no matter our opinion, no matter our desire, change evolving at an ever-increasing speed challenges banks, and by extension those with the responsibility to protect the people and assets required to provide financial services. Our conference will be open with Jim Rechel providing a look at events of the last year, and the harbinger of change they represent.

10:15 am
Cryptocurrency and Banking: What You Need to Know
Presenter: Amanda Wick, Chainalysis

In this session, Amanda Wick, Chief of Legal Affairs at Chainalysis, the leading blockchain analytics company, will cover the technological basics of cryptocurrency, operational risks it poses to banks, and how to mitigate those risks to find business opportunities in this rapidly expanding asset class. As a former Senior Policy Advisor at FinCEN, and a former federal prosecutor at DOJ, Ms. Wick brings a unique perspective to a topic essential for banks today.

11:45 am Lunch

12:45 pm
Workplace Violence: Early Intervention Strategies
Presenter/Facilitator: Darrin Steinmann, VP Bank Protection - Fifth Third
Darrin Steinmann will provide concepts to take your banks' workplace violence training beyond the preparation for an event, to a proactive, strategic program to better eliminate the conditions that foster actual violent outbursts and dealing with the identification of symptoms prior to an event.

1:45 pm
FBI Bank Robbery and Violent Crime Update
Presenter: Steve Secor, FBI Indianapolis
The FBI will provide an update on current trends and experience related to bank robberies and other violent crime.

3:00 pm
A New Era of Access Control: What Community Banks Need to Know
Presenter: Michael Gips, JD, CPP: CSyP: Principal, Global Insights in Professional Security

Whether considering upgrading security for branches, corporate offices or online banking selecting the right access control application and technology can be baffling. Can the bank economically update its current technology, and should the institution do so? What about integrating cyber and physical access? Are remote systems better than on-premises installations, and what is the difference between cloud-based and SaaS systems? This session will bring clarity and insight to these and other difficult questions. Attendees will:

- Understand the changing purpose of access control at community bank facilities and infrastructure given the evolving threatscape;
- Learn about developments in access control technology;
- Learn about access control trends arising from the pandemic, work at home, and cheaper and more flexible technology;
- Determine how to select the best solution for the environment.

4:00 pm
New Ideas to Modernize Your Physical Security Risk Analysis
Presenter: Jim Rechel, The Rechel Group, Inc.
The principles and components of your bank's physical security related risk analysis include the review of policies, procedures, practices, systems, and physical devices. In this interactive session, Jim Rechel will present new concepts for inclusion in your review process, while challenging attendees to review their current configuration.

5:00 - 6:00 pm
Cocktail Reception with Exhibitors
- Open Bar and Hors d'oeuvres

Wednesday, November 17, 2021

7:30 am
Continental Breakfast with Exhibitors

8:00 am
The Art of Listening!
Brett Johnson, Anglerphish, Birmingham, Alabama
Johnson was responsible for refining modern financial cybercrime as we know it today. After being placed on the United States Most Wanted List, captured, and convicted of 39 felonies, Brett promptly escaped prison. Captured again, Brett served his time, accepted responsibility, and found redemption through his loved ones and the help of the FBI. Today he is considered a leading authority on internet crime, identity theft, and cybersecurity. Brett will provide information for bankers to help protect their organizations from the type of person he used to be.

11:00 am
The Malicious Insider Threat
Presenter: Dan Hadaway, CISM, CISA, CRISC
It is often awkward to bring up the one attack vector most of us have not addressed. The malicious insider threat. Even if we can flaunt all statistics and claim that the likelihood of an insider attack is low in our bank, the impact is still black swan. Customers may forgive us for negligence and mistakes; they will not be so forgiving if a bank employee injures them. In this talk, Dan will go over key controls to prevent an insider threat, and help understand the notion that most of these controls already exist as long as we apply one additional ingredient. . . inter-departmental awareness, facilitated by a SIEM.

12:00 pm Lunch

1:00 pm
Christian Ebel-Orr, Senior Special Agent, United States Secret Service, Indianapolis Field Office
The Secret Service will provide an update on current trends and cases involving cybercrime and other financial crimes under investigation by the USSS.

2:00 pm
Dealing with Vishing and Compromised Employees
Chris Allen, Fifth Third Bank and Tammy Hall, First Merchants Bank
Actors first began using unattributed Voice over Internet Protocol (VoIP) numbers to call targeted employees on their personal cellphones, and later began incorporating spoofed numbers of other offices and employees in the victim company. The actors used social engineering techniques and, in some cases, posed as members of the victim company's IT help desk ... to gain the trust of the targeted employee. The actors then convinced the targeted employee to visit a malicious link.

3:00 pm
Conference Wrap-Up and Question & Answers with Conference Facilitator Jim Rechel, The Rechel Group, Inc.

**DON'T MISS THIS
IMPORTANT
SECURITY, FRAUD & RISK
MANAGEMENT
CONFERENCE
REGISTER ONLINE TODAY AT:
www.indiana.bank**

CONFERENCE NOTES

Who Should Attend

Security officers, cashiers, training officers, compliance officers, auditors, CEOs and Managers.

Cancellation Policy

Attendees:
Cancellations received in the IBA office 14 business days prior to the scheduled program will be refunded in full. Due to commitments with the hotels, cancellations received less than 14 business days prior to the scheduled program are not refundable. Substitutions are welcome. Registrants who do not attend the program or send a substitute will be responsible for the entire registration fee.

Conference Exhibitors and Sponsors:
If IBA receives a written cancellation by November 2, 2021, you will receive a full refund less a \$50 handling fee on exhibit rentals and sponsorships. There will be no refund on exhibit registrations or sponsorships after November 2, 2021.

Participation in IBA programs is limited to members, associate members, and nonmembers from an eligible membership category at applicable member or non-member rates.

Date, Location & Hotel Information

The 20th Annual Security, Fraud & Risk Management Conference is being held at the Renaissance Indianapolis North Hotel, 11925 N. Meridian St., Carmel, IN 46032, on November 16-17, 2021. Room rates are \$135 based on single occupancy. To make your room reservations, call 317-816-0777. The cut-off date for reservations is **October 25, 2021**. Any reservation received after the cut-off date will be accepted on a space or rate available basis.

Special Accommodations

The IBA is committed to providing the best education in the best facilities possible. To that end, we strive to accommodate any special needs bankers may have while attending our programs. If you need special accommodations or have dietary restrictions, please let us know.