2024 INFORMATION/CYBERSECURITY/IT/ OPERATION OFFICER FORUM

IBA Center for Professional Development

8425 Woodfield Crossing Blvd., Suite 155E
Indianapolis, IN 46240

February 28, 2024 • June 26, 2024 • October 23, 2024 (Group 1)
February 29, 2024 • June 27, 2024 • October 24, 2024 (Group 2)

An Investment in Your Bank's Future!

The Information/Cybersecurity/IT/Operations Officer Forum will provide a platform and opportunity to exchange ideas freely and examine pressing issues in today's ever-evolving regulatory, cost-conscious and productivity-driven environment. Peer-to-peer sessions have proven very successful for other IBA membership focus groups.

Benefits of the Forum

- Improve your effectiveness as Information/Cybersecurity Officer/IT Officer/Operations Officer
- Discuss current industry challenges with others in bank technology and operations
- Form lasting relationships with peers in similar roles
- Solve your most pressing problems
- Obtain access to highly respected industry experts
- Grow professionally as well as personally
- Discuss with peers what works and what doesn't
- Hear from experts in the industry on products, services, regulatory changes and best practices

Possible Forum Topics

- Information and cybersecurity preparedness & examination expectations
- Current IT examination issues
- Outsourced third party risk management (vendor management)
- Mobile banking
- Business continuity and disaster recovery planning
- Incident response planning
- Change and patch management
- Telecommunications configurations
- Penetration testing
- RSAT, AI fintech
- Recent breaches

Who Should Attend?

The IBA is pleased to provide this program where individuals who are responsible for IT internal audit, IT management, risk management, IT project management and information/cybersecurity related issues in their institutions have the opportunity to discuss concerns and explore collaborative solutions to problems they face on a day-to-day basis. You don't want to miss this opportunity!

Facilitator: Susan Orr

Susan Orr is a leading financial services expert with vast regulatory, risk management, and security best practice knowledge and expertise. During her 14-year tenure as a bank examiner, Susan held numerous lead positions including Regional IT Examination Specialist, Special Assistant to the Regional Director, Special Assistant to the Director of DSC, and Special Assistant to the Vice Chairman of the FDIC. Susan was also a lead instructor for the FDIC's technology school and was instrumental in key industry initiatives such as the FDIC E-Risk Strategic Initiatives Risk Monitoring Committee, the Chicago Region Interagency Technology Group, and the Federal Financial Institutions Examination Council (FFIEC) IT Handbook rewrites. Prior to launching her consulting practice, Susan was Vice President of Regulatory Compliance for an Internet security company where she advised staff, customers, and partners on regulation, security, and risk management.

How the Forum Works

- IBA will organize the forum based on bank size and market to ensure that participants have as much in common as possible
- The group will be small - usually no more than 20 participants.
- Eight to ten topics will be discussed at each session; participants are strongly encouraged to suggest agenda topics of interest.
- Forum participants get the benefit of working with expert consultants on a cost-saving basis.
- Forum participants get the benefit of networking and making brief queries within their groups between meetings.
- Comprehensive handout compiled and provided to each group member, along with a binder for retention of handouts, notes and references.

Registration Fee for All Three Sessions:

The following fees include the program materials, continental breakfast, lunch and refreshments.

$999 per IBA member

A surcharge of 100% will be applied for non-members.

Participation in IBA programs is limited to members, associate members and non-members from an eligible membership category at applicable member or non-member rates.

2024 Information/Cybersecurity/IT/ Operation Officer Forum

3 Session Registration

Please type or print legibly.

Bank Name _____

Attendee Name_____

Email Address _____

Additional Attendee Name_____

Email Address _____

Address _____

City _____ State _____ ZIP _____

Telephone _____

Cell # (in case of weather emergency) _____

Payment Information

Credit Card Information (check one):

☐ MasterCard ☐ VISA ☐ AMEX ☐ Invoice Me

Total Amount Due $_____

_____
Cardholder Name   CVV Code

_____
Card Number   Exp. Date

Group 1	Group 2
February 28, 2024	February 29, 2024
June 26, 2024	June 27, 2024
October 23, 2024	October 24, 2024

Cancellation Policy:

Due to our commitments, the price is inclusive of all three sessions. A full refund for the three-session forum will be given for cancellations received prior to the first session. Any registrant who does not cancel before the first session will be billed the full registration fee and sent the materials. Substitutions are welcome at no additional charge.

INDIANA BANKERS ASSOCIATION

Register online at indiana.bank!