EDUCATION CATALOG

2026

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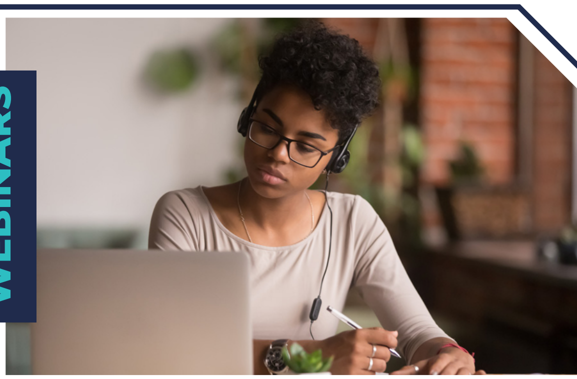
2026 PROGRAMMING OVERVIEW

The Indiana Bankers Association provides a full range of professional development and educational opportunities for all levels within the bank from tellers and branch managers to senior managers, c-level executives and directors. Topics range from operations, technology, lending and compliance to marketing, finance, retail, human resources and more.

As times continue to change, so does the method of IBA program delivery. Sessions are offered via online courses and webinars, as well as in-person at the IBA Center for Professional Development or at offsite venues. In addition to the array of webinars, seminars, conferences and special events that the IBA offers each year, members can also benefit from customized in-bank programming and one-on-one professional development consultation to aid in individual and team development.

PROGRAM DELIVERY

WEBINARS



Webinars are live programs provided by our partners addressing timely banking topics for a national audience. Several employees may participate without leaving the bank. Archived programs are available for convenient access after the original airing.

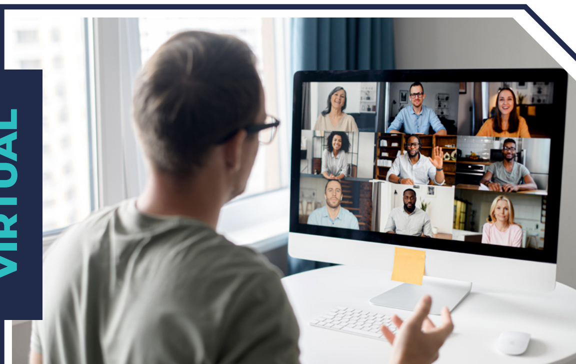
HYBRID

Hybrid sessions are facilitated by an in-person instructor, but allow participants to decide whether they would prefer to participate in-person at the IBA Center for Professional Development, or remotely right along with in-person attendees.

IN-PERSON

In-person sessions take place at the IBA Center for Professional Development in Indianapolis. Participants have the opportunity to gather in a traditional classroom setting for sessions led by experienced experts, learning with other professionals on similar career paths.

VIRTUAL



These are live IBA-sponsored seminars or schools exclusively available online. Participants are able—and encouraged—to ask questions and interact with the instructor. Materials and connection links will be provided 2-3 days in advance of the class.

FULL-ASSOCIATION CONFERENCES

MEGA CONFERENCE | MAY 19-21

Established in 1992, the Mega Conference has evolved into one of the premier gatherings among state bankers associations nationwide. As our flagship educational event, it features dynamic keynote speakers, 48 engaging concurrent sessions, a lively exhibit hall and a variety of optional social activities. Our host hotel this year is the The Westin. All other events are held at the Indiana Convention Center, which is connected to The Westin via skywalk.

ANNUAL CONVENTION | SEPTEMBER 13-15

Convention serves as the Association's annual meeting, combining education with social and networking events to bring together members in a relaxed atmosphere. All events for the IBA Annual Convention are held at the French Lick Springs Resort.

SPECIALIZED & TOPICAL CONFERENCES

BANKING ON WOMEN CONFERENCE | NOVEMBER 4-5

This conference, where women take the lead, encourages professional development and leadership in your bank, while also promoting the importance of fostering relationships and inspiring women to reach their career goals and aspirations. Our powerhouse speakers will help you advance your decision-making and negotiating processes and teach you how to deliver and apply these insights to benefit your future and your financial institution's future.

This event serves all levels of staff from any financial institution or financial services provider interested in the enhancement and career growth of women in Indiana. This conference will give you the opportunity to network with other professional women and discuss similar challenges and solutions.

CYBER, FRAUD & PHYSICAL SECURITY CONFERENCE | MARCH 4-6

The combination of private sector experts and law enforcement personnel participating in this event will provide you with a unique opportunity to enhance cyber, fraud and physical security practices, foster collaboration and exchange knowledge on effective strategies. Whether you're interested in innovative technologies solutions, community outreach programs for your bank or policy development, this conference promises valuable insights and networking connections. Don't miss out!

FLD LEADERSHIP CONFERENCE | JULY 15-16

This dynamic event hosted by and for the IBA's Future Leadership Division features industry leaders, interactive sessions and networking opportunities designed to foster meaningful connections and inspire innovation. Future Leaders of all ages are welcome!

ADVANCED AGRICULTURAL BANKING CONFERENCE | SEPTEMBER 16-17

The Advanced Ag Banking Conference is designed to provide the lending community with updates on current agricultural topics that can help you better serve your farmer customers. Reserve your place today and invest in your future as a leader in agricultural lending.

MIDWEST TRUST & WEALTH MANAGEMENT CONFERENCE (ANN ARBOR, MI) | OCTOBER 14-16

The annual Midwest Trust & Wealth Management Conference is a must-attend for wealth management and trust professionals throughout Indiana, Michigan and our neighboring states. Featuring top-notch speakers and materials, continuing education credit (CTFA, CFP, CPE) and valuable networking opportunities, this event is a cannot-miss. Join us this year in Ann Arbor, Michigan!

AG CLINIC | DECEMBER 3

For more than 50 years, the IBA Ag Clinic has served as one of the largest agricultural banking conferences in the country. Providing a wide range of general and concurrent sessions addressing the most current issues facing agricultural lenders, the clinic is an excellent opportunity for attendees to interact with more than 250 senior lenders and agricultural leaders from throughout the region.

Several sessions have been specifically designed for farmers and borrowers. Ag lenders are strongly encouraged to invite their clients to join them for this enjoyable and educational event. This is an outstanding opportunity to add value to your client relationship. A special fee is available for IBA members who wish to bring a guest(s).

EXECUTIVE-LEVEL PROGRAMS

CONFERENCES & EVENTS

LEGISLATIVE BRIEFING AND RECEPTION | JANUARY 14

Each year, the Indiana Bankers Association Legislative Reception offers bankers the opportunity to meet with legislators during the legislative session to discuss issues that are important to the banking industry. This is a valuable way for the legislators of Indiana to see the individuals who make up the banking industry. The event begins with a legislative briefing where bankers are informed of the current legislation being discussed at the Statehouse. The event caps off with a legislative reception where Indiana's elected officials are invited to meet with bankers in a casual environment.

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ANNUAL WASHINGTON TRIP | FALL DATES TBD

The IBA Annual Washington Trip affords bankers the opportunity to talk with legislators and regulators about the successes and concerns of Indiana's banking industry. These officials need to hear your ideas firsthand in order to produce workable laws and regulations. This is your chance to tell policymakers face-to-face why the regulatory burden imposed on banks is too heavy and to make suggestions for modifications to burdensome rules. Bankers who have attended past Washington visits were able to solve problems and raise issues of concern to policymakers individually. The trip is planned for maximum contact and productivity.

REGIONAL MEETINGS | VARIOUS DATES - FALL

These meetings - spread geographically across all corners of the state - are designed to enhance grassroots communication between bankers and state legislators. Department of Financial Institutions Director Tom Fite speaks on the state of banking, and a region-based economic development expert provides insightful updates on the economic conditions of your specific area. After that is a complimentary lunch side-by-side with state legislators, offering invaluable networking and grassroots advocacy opportunities. These meetings are an ideal setting to establish or strengthen relationships with your legislators and discuss key industry issues.

ECONOMIC OUTLOOK LUNCHEON | DECEMBER 11

The Economic Outlook Luncheon showcases economic experts who will share valuable information about both current events and the future of the region's economy. It also provides business leaders an opportunity to network with peers.

CEOs, presidents, CFOs, directors and other members of senior management would benefit from this program. You are encouraged to invite small business customers who would benefit from the high-level networking and a look at the year ahead.

PEER GROUP FORUMS

CEO PEER GROUPS | TBD SPRING DATES

Meeting twice per year, CEO peer groups give bank leaders an opportunity to meet with CEOs from similarly sized institutions to discuss ongoing industry challenges. Each peer group is structured so participants are non-competitors.

CHIEF FINANCIAL OFFICER FORUM

Group 1: February 12, June 11 & November 12
Group 2: February 13, June 12 & November 13

These cohort-based learning experiences provide an investment for you and your bank's future by offering a platform and opportunity for noncompeting CFOs and controllers to exchange ideas freely, dissect problems and discuss important issues with peers. Groups are organized based on bank size and market to ensure that participants have as much in common as possible.

CHIEF OPERATIONS OFFICER FORUM | FEBRUARY 20, JUNE 12 & OCTOBER 9

The Chief Operations Officer Forum will provide a platform and opportunity for COOs to exchange ideas freely, dissect problems and discuss important issues with peers. You do not want to miss this opportunity! COOs and other senior-level operations managers are the primary audience for this forum.

CHIEF CREDIT OFFICER FORUM | APRIL 28, AUGUST 25 & DECEMBER 8

Building upon IBA's popular Senior Lender Forum, this new Chief Credit Officer Forum shifts from a more tactical viewpoint to address broader, more strategic decisions that will direct the bank for the next several years. The CCO Forum continues the tradition of peer-to-peer idea exchanges as its cornerstone. Your topics, your concerns and your opportunities will direct the discussion for each session throughout the year.

RISK MANAGEMENT OFFICER FORUM | MARCH 19, JULY 23 & NOVEMBER 19

This forum provides a platform and opportunity for Chief Risk Officers and other senior risk managers to exchange ideas freely, discuss important issues and explore potential solutions with peers. CEOs and CFOs of banks that do not have an established risk department would also benefit from the forum.

CLASSES, SEMINARS & SCHOOLS

CALL REPORT UPDATE | FEBRUARY 19

This one-day seminar focuses on equipping community banks with the fundamental knowledge necessary for completing an accurate and efficient call report. The presentation will guide call report preparers through the practical application of the complicated instructions and provide clarity to common reporting challenges. Participants will gain a deeper understanding of how the balance sheet schedules support and affect risk-weighted assets and regulatory capital calculations. Insights into current and upcoming revisions, accounting changes, how to get the most out of technology tools available, strategies for sharing preparation responsibilities, training a knowledgeable backup and reporting challenges arising from changing regulatory rules.

BANK DIRECTOR SYMPOSIUM (VIRTUAL) | AUGUST 5

The Bank Directors' Symposium is a must-attend for all directors and CEOs with a special focus on the banking industry's current status and future outlook. This symposium provides updates on topics including regulatory expectations, vendor management, succession planning, talent acquisition, ALCO and other critical areas for a bank's success.

CALL REPORT PREPARATION | AUGUST 19-20

In an ever-changing regulatory and accounting environment, it is important that call report preparers and reviewers remain up to date. Attend this seminar for a detailed discussion of each call report schedule as well as the real-life challenges of completing an accurate call report. To help explain the requirements, detailed examples are provided, and there will be an opportunity to ask questions specific to your situation.

BANK DIRECTOR PROGRAMS

CONFERENCES & EVENTS

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FDIC DIRECTORS COLLEGE | SEPTEMBER 29

This program will be offered by the IBA next year and is ideal for executives and board members alike. Watch for agenda details.

ECONOMIC OUTLOOK LUNCHEON | DECEMBER 11

The Economic Outlook Luncheon showcases economic experts who will share valuable information about both current events and the future of the region's economy. It also provides business leaders an opportunity to network with peers.

CEOs, presidents, CFOs, directors and other members of senior management would benefit from this program. You are encouraged to invite small business customers who would benefit from the high-level networking and a look at the year ahead.

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THE DIRECTORS EDUCATION SERIES | VIRTUAL, ON-DEMAND

This library of courses provided by OnCourse Learning focuses on the role and expectations of the bank director's conduct, duties and liabilities. These programs have been authored by a group of highly recognized, respected industry experts. A subscription to the series assists with the responsibility to educate those who serve on your board. One annual subscription provides a financial institution access to the entire course library with a new course published each month.

MANAGEMENT & LEADERSHIP PROGRAMS

CONFERENCES & EVENTS

FLD DAY AT THE STATEHOUSE | FEBRUARY 10

The Future Leadership Division's Day at the Statehouse is dedicated to giving a voice in the political process to emerging bank leaders. It is a prime opportunity to get to know legislators and learn firsthand about the IBA's grassroots advocacy efforts. Though IBA is active politically through lobbying and PAC support, IBA's most effective advocacy takes place at the grassroots level when bankers meet face-to-face with lawmakers to express industry views.

LEADERSHIP DEVELOPMENT PROGRAM | MARCH 16-18, MAY 4-6, AUGUST 24-26 & OCTOBER 26-28

A world-class faculty teamed with the Indiana Bankers Association to tailor a program that will have an immediate, positive impact on attendees and the banks that sponsor them. This series of four sessions, spaced over an eight-month period, is intense and demanding. It is designed for future bank leaders who are motivated and eager to reach their full potential. An ambition to excel is requisite for this series, as is the desire to face and learn from challenges. At the conclusion of the eight-month program, the participant will be poised to contribute significantly to the bank's future, as well as contribute positively to the bank's work environment by building and maintaining influential relationships with employees and supervisors.

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BANKING ON WOMEN CONFERENCE | NOVEMBER 4-5

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This event serves all levels of staff from any financial institution or financial services provider interested in the enhancement and career growth of women in Indiana. This conference will give you the opportunity to network with other professional women and discuss similar challenges and solutions.

PEER GROUP FORUMS

PROFESSIONAL DEVELOPMENT/EDUCATION/TRAINER FORUM | MARCH 13, JULY 17 & NOVEMBER 13

The forum offers a structured and professional platform that thrives on participant engagement, expert knowledge and the systematic sharing of insights, resulting in a dynamic environment for learning and networking within the industry. The forum meets three times each year, offering participants a platform that fosters dialogue and ensures that pertinent topics submitted by the participants themselves are thoroughly addressed. The forum extends its commitment to knowledge enhancement by offering supplemental reference materials. These documents are thoughtfully curated to complement discussions, further enriching the depth of insights.

CLASSES, SEMINARS & SCHOOLS

UNDERSTANDING BANK PERFORMANCE | JANUARY 8-30

The Indiana Bankers Association is pleased to partner with the Washington Bankers Association, as well as state associations from across the country, to provide this new virtual series. The program will focus on providing students with the information, access to instructors and networking with peers to help prepare them for new responsibilities within the bank. Each program is carefully crafted to ensure students have personal interaction with expert instructors and includes homework designed to help them fully understand class materials.

RETAIL BANKING MANAGEMENT SERIES | JANUARY 14, MAY 6, AUGUST 12 & OCTOBER 20

The Retail Management Series is a four-part, interactive, learning series designed to provide a complete overview of management and leadership principles for retail managers serving in all roles of the retail banking line of business for the bank.

EMERGING LEADERS (VIRTUAL) | TBD

The Emerging Leaders Digital Program is designed for key staff in the bank who are emerging as potential leaders. It is designed to deliver essential management skills from accomplished leaders that will enable the emerging leader to more rapidly develop.

Participants will engage in video conference calls covering specific management topics once a month for 6 months, gaining experience with management and leadership competencies without ever being out-of-office. At the conclusion of the program, participants will have leadership plans in place preparing them to take the next leadership steps at their banks.

AI AT THE HELM OF HR: PRACTICAL APPLICATIONS OF AI FOR HR PROFESSIONALS IN COMMUNITY BANKING | JUNE 22

This seminar will tackle how to understand the capabilities of tools like ChatGPT, Microsoft Copilot and Perplexity including automating repetitive HR tasks like employee FAQs, internal communications and compliance documentation, then establish a strong foundation in generative AI. Learn how you can write better job descriptions, screen resumes and enhance candidate engagement; create more effective onboarding and training with AI-generated microlearning and adaptive content; and tracking sentiment and predicting retention risks with data-driven insights.

GRADUATE SCHOOL OF BANKING, UNIVERSITY OF WISCONSIN-MADISON | JULY 26-AUGUST 6

Graduate School of Banking at the University of Wisconsin – Madison

GSB is widely recognized as the nation's leading and most progressive banking school, offering a comprehensive course of study that focuses on meeting the changing needs of today's bank manager. GSB is the only graduate banking school in the nation that relies on its alumni, Banker Advisory Board and Academic Committee to create an unparalleled learning and networking experience. GSB is sponsored and governed by the Central States Conference of Bankers Associations in partnership with the University of Wisconsin-Madison and has been the school of choice for more than 23,000 bankers, with good reason.

SUPERVISORY & PERFORMANCE MANAGEMENT WORKSHOP (VIRTUAL) | AUGUST 18

This one-day, interactive, live virtual training course is designed for managers and aspiring managers seeking to acquire or develop their management and leadership, and to optimize individual and team performance.

GSB FINANCIAL MANAGERS SCHOOL | SEPTEMBER 21-25

Designed by experienced CFOs, this school goes beyond the basic to present tools and best practices for community bank financial managers to build a solid foundation in asset/liability management. Understand how to profitably manage a financial institution's balance sheet, plus develop effective strategies and communicate them to the board and senior management that ensure effective decision-making.

BSA PROGRAMS

CONFERENCES & EVENTS

ADVANCED BSA/AML CFT FINANCIAL CRIME COMPLIANCE CONFERENCE | SEPTEMBER 2-3

This two-day program focuses on the latest in the changing BSA arena and offers tips and tools to develop and manage an "adequate" and "effective and reasonably designed" BSA program. Attendees will receive a training program manual; an updated FFIEC BSA/CFT Examination Manual; a resource manual packed with example forms, templates and handouts; and opportunities to network with peers on current challenges and trends.

PEER GROUP FORUMS

BSA OFFICER FORUM

Group 1: January 21, May 13 & October 21
Group 2: January 22, May 14 & October 22

This forum provides a platform and opportunity to exchange ideas freely and examine pressing issues in today's ever-evolving regulatory, cost-conscious and productivity-driven environment. Peer-to-peer sessions have proven very successful for other IBA membership focus groups. The topics for each session will flow based on feedback from participants in the forum group. As necessary, subject matter experts will be brought in to cover specific issues and topics based on responses from forum members.

CLASSES, SEMINARS & SCHOOLS

BSA GRADUATE SCHOOL (VIRTUAL) | FEBRUARY 3-4

This two-day program is designed for BSA professionals who are competent in the core requirements of Bank Secrecy Act rules. It will provide an advanced level of training and interactive discussion on the challenges of developing and managing an effective BSA program. The course heavily relies on roundtable discussions and case studies. The facilitator will steer discussions based on predetermined topics and attendee requests. Attendees will be solicited for topics before the school (each attendee is encouraged to contribute at least one discussion topic). Presenters will select additional topics based on interactions with real-world clients.

BSA/AML SCHOOL: ESTABLISHING A STRONG FRAMEWORK FOR COMPLIANCE (VIRTUAL) | MARCH 18-19

The financial industry is required to take an increased leading role in the prevention of money laundering and potential terrorist funding. In addition, compliance with the Bank Secrecy Act continues to be a top priority with regulators. One major requirement of the BSA is to ensure the BSA officer and team are well trained and qualified to carry out the duties of this critical position. The BSA/AML Fundamentals School provides the framework for understanding the BSA team's role and responsibilities for BSA/AML and OFAC compliance.

COMPLIANCE & AUDIT PROGRAMS

PEER GROUP FORUMS

COMPLIANCE OFFICER FORUM | JANUARY 27, JUNE 2 & OCTOBER 6

This forum provides a platform and opportunity for compliance officers, internal auditors and other risk managers tasked with testing compliance requirements to exchange ideas freely, discuss important issues and explore potential solutions with peers. Business line management would also benefit from this forum.

CLASSES, SEMINARS & SCHOOLS

COMMUNITY BANKERS FOR COMPLIANCE SERIES (AVAILABLE IN-PERSON AND VIRTUAL) | FEBRUARY 10, MAY 12, AUGUST 11 & NOVEMBER 10

The CBC series is the most successful and longest-running compliance training program in the country. It provides your bank with up-to-date information on ever-changing bank regulations as well as guidance for structuring and maintaining your in-bank compliance program. In addition, it provides a forum where those reponsible for regulatory compliance can discuss issues and exchange ideas with other community bankers.

Most community banks do not have the time or money to build elaborate compliance systems. CBC provides practical, user-friendly compliance techniques and explains how they can be related to all areas of compliance, including setting up compliance files, developing training programs, responding to examinations and resolving disputes.

APPRAISALS & EVALUATION COMPLIANCE | MARCH 3

This seminar provides essential risk management principles and is highly relevant for professionals engaged in the appraisal or evaluation functions within banking. This includes individuals responsible for ordering, managing or reviewing appraisals, conducting evaluations and overseeing real-estate lending risk management.

This seminar will update you on current regulations and regulatory changes made by the current administration, agency guidance including Indiana state laws on evaluations and AMCs and provide guidance on policy & procedure decisions. Hot topics such as reconsideration of value, bias in the appraisal process, and the use of AI in appraisals and reviews will also be discussed, along with examiner findings.

OPENING NEW ACCOUNTS DOCUMENTATION AND COMPLIANCE | MARCH 12

Managing risk is the #1 priority for all financial institutions, starting at the new account desk. If a criminal cannot open a bank account, they cannot negotiate a stolen check, embezzle from their employer, or steal from your organization and community. Well-trained new account personnel and universal bankers who recognize and stop attempted fraudulent activity are the first lines of defense in protecting a financial institution from fraudsters. Trust and business accounts continue to grow in popularity and complexity - LLCs owned by revocable trusts and businesses owned by other businesses... the need for ongoing compliance training is paramount to maintain diligence and update processes and procedures. This session answers many of the complicated questions customers and employees ask. Registration comes with a 200+ page detailed manual customized to Indiana state law, which has become an invaluable resource for banks across the state.

CBC SCHOOLS (VIRTUAL) | TBD

Deposit/Operations Compliance School
Lending Compliance School
Regulation Z University

Each two-day school in the Community Bankers for Compliance series lays the cornerstone for community bankers to build and manage an in-bank compliance program. These three compliance schools are often attended by individuals from multiple departments in the bank. Banks can register one individual or multiple people (from customer service, lending or operations) to the school most suited for their responsibilities at the bank. While especially beneficial for compliance officers looking for an overview or refresher regarding these regulations, this program has proven beneficial to those who have general oversight or must audit the compliance function of the bank. Regardless of the responsibility within the organization, attendees will learn the ins and outs of the covered regulations.

INTERNAL AUDIT SCHOOL | DECEMBER 8-9

This timely, two-day program presented by Crowe LLP is formatted to provide detailed guidance over current regulatory hot topics such as vendor risk management, model risk management, interest rate risk and liquidity risk, including internal audit techniques. It will also cover more traditional audit concepts such as lending and communicating effective audit results but include recent trends in those areas. The final portion of the program will cover bank audit committee responsibilities.

FINANCE PROGRAMS

PEER GROUP FORUMS

CHIEF FINANCIAL OFFICER FORUM

Group 1: February 12, June 11 & November 12
Group 2: February 13, June 12 & November 13

These cohort-based learning experiences provide an investment for you and your bank's future by offering a platform and opportunity for noncompeting CFOs and controllers to exchange ideas freely, dissect problems and discuss important issues with peers. Groups are organized based on bank size and market to ensure participants have as much in common as possible.

TREASURY MANAGEMENT FORUM | APRIL 14, AUGUST 18 & DECEMBER 1

This forum provides an investment for you and your bank's future by offering a platform and opportunity for Treasury management officers and other team members who sell, support or market TM products and services to business customers to exchange ideas freely, dissect problems and discuss important issues with your Treasury management peers. Group size is limited, so be sure to register today!

CLASSES, SEMINARS & SCHOOLS

CALL REPORT UPDATE | FEBRUARY 19

This one-day seminar focuses on equipping community banks with the fundamental knowledge necessary for completing an accurate and efficient call report. The presentation will guide call report preparers through the practical application of the complicated instructions and provide clarity to common reporting challenges. Participants will gain a deeper understanding of how the balance sheet schedules support and affect risk-weighted assets and regulatory capital calculations. Insights into current and upcoming revisions, accounting changes, how to get the most out of technology tools available, strategies for sharing preparation responsibilities, training a knowledgeable backup and reporting challenges arising from changing regulatory rules.

CALL REPORT PREPARATION | AUGUST 19-20

In an ever-changing regulatory and accounting environment, it is important that call report preparers and reviewers remain up to date. Attend this seminar for a detailed discussion of each call report schedule as well as the real-life challenges of completing an accurate call report. To help explain the requirements, detailed examples are provided, and there will be an opportunity to ask questions specific to your situation.

GSB FINANCIAL MANAGERS SCHOOL | SEPTEMBER 21-25

Designed by experienced CFOs, this school goes beyond the basic to present tools and best practices for community bank financial managers to build a solid foundation in asset/liability management. Understand how to profitably manage a financial institution's balance sheet, plus develop effective strategies and communicate them to the board and senior management that ensure effective decision-making.

HUMAN RESOURCES & EDUCATION/TRAINING

CONFERENCES & EVENTS

BANK TRAINERS CONFERENCE & EXPO | OCTOBER 27-29 | NASHVILLE, TN

Hear from top training and HR speakers, leaving you inspired and ready to conquer new challenges. Unlock new professional opportunities, gain expertise from actionable breakout sessions, and learn how to implement them immediately. Join a community of passionate HR and training professionals in financial services. Immerse yourself in top-notch education, community-building, entertainment and onsite surprises.

PEER GROUP FORUMS

PROFESSIONAL DEVELOPMENT/EDUCATION/TRAINER FORUM | MARCH 13, JULY 17 & NOVEMBER 13

This forum offers a structured and professional platform that thrives on participant engagement, expert knowledge and the systematic sharing of insights, resulting in a dynamic environment for learning and networking within the industry. The forum operates on a triannual basis, offering participants a platform that fosters dialogue and ensures pertinent topics submitted by the participants themselves are thoroughly addressed. The forum extends its commitment to knowlege enhancement by offering supplemental reference materials. These documents are thoughtfully curated to complement discussions, further enriching the depth of insights.

HUMAN RESOURCES DIRECTOR FORUM | APRIL 21, AUGUST 13 & NOVEMBER 17

This forum provides a platform and opportunity for human resources directors to exchange ideas freely, dissect problems, network and discuss important issues with peers. The HR Director Forum meets three times annually at the IBA headquarters in Indianapolis with your facilitator, Terry Saber. The agenda for each session flows based on participant feedback. Subject matter experts will be brought in to cover specific issues and topics as needed based on responses from forum members.

CLASSES, SEMINARS & SCHOOLS

GSB HUMAN RESOURCES MANAGEMENT SCHOOL | APRIL 20-24

Keep pace with the rapidly changing landscape of human resources with an in-depth study of HR issues as well as a working knowledge of the business of banking. Topics include an introduction to the bank profitability analysis, A/L management and more, plus in-depth study of critical HR issues like building and maintaining company culture, benefits and rewards, talent management, compensation, employment law and more.

TRAIN THE TRAINER WORKSHOP | SEPTEMBER 23-24

This two-day, hands-on workshop provides the knowledge and skills needed for your training team to create, deliver, facilitate, evaluate and manage successful training sessions for your bank employees. During the first day, you will learn the basics of training and facilitation, as well as essential skills for working with adult learners. The second day, participants will learn how to create engaging participant-centered content, turn boring content into interactive learning, create evaluations to improve training and much more.

LENDING PROGRAMS

CONFERENCES & EVENTS

AG CLINIC | DECEMBER 3

For more than 50 years, the IBA Ag Clinic has served as one of the largest agricultural banking conferences in the country. Providing a wide range of general and concurrent sessions addressing the most current issues facing agricultural lenders, the clinic is an excellent opportunity for attendees to interact with more than 250 senior lenders and agricultural leaders from throughout the region.

Several sessions have been specifically designed for farmers and borrowers. Ag lenders are strongly encouraged to invite their clients to join them for this enjoyable and educational event. This is an outstanding opportunity to add value to your client relationship. A special fee is available for IBA members who wish to bring a guest(s).

PEER GROUP FORUMS

SENIOR LENDER FORUM

Group 1: February 4, June 3 & October 14
Group 2: February 5, June 4 & October 15

This forum is organized by bank size and market to ensure participants have as much in common as possible. The group will be small - usually no more than 20 participants - meeting three times during the year. Eight to ten topics will be discussed at each session; participants are strongly encouraged to suggest agenda topics of interest. Forum participants benefit from working with expert consultants on a cost-saving basis. A comprehensive handout is compiled and provided to each group member, along with a binder for retention of handouts, notes and references.

LOAN OPERATIONS MANAGER FORUM | MARCH 10, JULY 30 & NOVEMBER 3

Forums provide an opportunity for community bank loan operations professionals to exchange ideas freely, dissect problems and discuss important issues with their peers. For most banks, the investment in technology to support the lending function continues to expand and become more complex. This forum is designed to help deal with the technical side, as well as to be a rewarding experience where members can grow professionally and personally.

CLASSES, SEMINARS & SCHOOLS

OUTSIDE CALLING SCHOOL | FEBRUARY 5 & 12

This two-part school delivers the most up-to-date selling techniques to help you and your company deliver loan and deposit results. You will go through the selling process to identify how to gain the trust of your client, gain a larger share of wallet and sell what your client truly needs. We will also address how to effectively manage the pricing discussion, how to overcome objections and how research and profiling the client/prospect will improve targeting, prospecting and presentations.

FINANCIAL STATEMENT ANALYSIS & BUSINESS CASH FLOW ANALYSIS (VIRTUAL) | FEBRUARY 19-20

Want to learn how to analyze business financial statements and tax returns in a compact, intense, case-based two-day virtual session? Want to move beyond ratio analysis and into the operating, investing and financing cash flows of a business and how they affect loan repayment? This workshop is your answer, whether you are new to lending and financial analysis, or even if you have been away from financial analysis for a while and need a refresher.

SMALL BUSINESS LENDING SYMPOSIUM: EMPOWERING LENDERS FOR SUCCESS | FEBRUARY 24

Join us for a dynamic, one-day educational event designed specifically for small-business lenders. This symposium is packed with insightful sessions, expert-led discussions and recognition of excellence to help you navigate the evolving lending landscape and better serve your clients.

BREAKING INTO BANKING 101: FUNDAMENTALS OF COMMERCIAL BANKING | FEBRUARY 25

Commercial banking can be intimidating because of its complexity and the risk oriented nature of the work. This course is a clear and thorough introduction to the key concepts, terminology and processes involved in credit and lending. It doesn't assume much prior knowledge of the topic, so it's ideal for those in their first year in the industry. Learners will walk away with a clear understanding of their job and how their specific role fits into the bank's overall profitability goals. New credit analysts, lenders and underwriters, as well as bankers who don't do credit analysis but need a working knowledge of the process. This may include statement spreaders, loan processors and closers, Treasury management associates, administrative support for credit or lending officers, branch managers and interns.

APPRAISALS & EVALUATION COMPLIANCE | MARCH 3

This seminar provides essential risk management principles and is highly relevant for professionals engaged in the appraisal or evaluation functions within banking. This includes individuals responsible for ordering, managing or reviewing appraisals, conducting evaluations and overseeing real-estate lending risk management.

This seminar will update you on current regulations and regulatory changes made by the current administration, agency guidance including Indiana state laws on evaluations and AMCs and provide guidance on policy & procedure decisions. Hot topics such as reconsideration of value, bias in the appraisal process, and the use of AI in appraisals and reviews will also be discussed, along with examiner findings.

BREAKING INTO BANKING 201: ANALYZING REPAYMENT SERVICES (VIRTUAL) | MARCH 25

This 9-module online course is a "sequel" to the 101 course and is best taken after completion of that course, though it is not a prerequisite. This 201 course includes a case study and dives deeper into topics covered in modules 4, 6 and 8 of the 101 course: analyzing a borrower's balance sheet, income statement, collateral and risk ratings. This course is most appropriate for credit analysts, lenders, portfolio managers and others who need skills in financial statement analysis and writing credit documents.

COMMERCIAL LENDING SCHOOL | JUNE 1-5

This school prepares mid-level bankers and commercial loan officers to serve effectively and profitably by developing an understanding of your bank's risk appetite, risk tolerance, risk culture and the risks assumed in the loan portfolio. The faculty of this school are top-notch banking veterans who will give you plenty of opportunity to ask questions, share concerns and learn from the best. You will receive an information-packed manual. Each module contains learning concepts and resource materials. You will return to your bank as a valuable asset with a comprehensive and practical overview of banking. The school prepares you to tackle complex commercial lending situations and helps you boost your banking career.

CONSUMER LENDING SCHOOL | AUGUST 4-5

This two-day school is designed to prepare consumer lenders to meet two primary challenges: originate loans to qualified consumer and residential borrowers and minimize collection problems and loan losses; and be in compliance at all times with ever-changing fair lending regulations.

PERFORMING COMMERCIAL EVALUATIONS | AUGUST 19

Learn how - or improve your ability - to perform commercial evaluations by attending this full-day course. Tailored specifically for internal bank members responsible for reviewing or conducting evaluations, this course provides a robust framework for mastering the intricacies of property evaluation. Attendees will leave with a thorough understanding of the data required and the steps involved in performing accurate and reliable internal evaluations on residential commercial properties that will meet regulatory standards.

ADVANCED CREDIT ANALYST SCHOOL | SEPTEMBER 9-10

This two-day course provides lenders and analysts with important tools beyond basic business financial ratios and credit analysis. First, it expands the conventional ratio analysis into cash flow analysis. Second, the non-financial issues faced by the business (industry, market and management risk) are discussed in relation to the ratios and cash flow results. Third, we introduce advanced tools that bring all of these concepts together: sustainable growth rate and break-even analysis. These tools lay the groundwork for developing assumptions to be used with computerized projection models. Finally, we discuss how to bring these issues into your written analysis of the credit.

MORTGAGE LENDING SCHOOL | SEPTEMBER 22-24

This three-day mini-institute provides the real-estate lending professional with a solid foundation for managing and producing a quality mortgage portfolio. This hands-on opportunity includes exercises in buying and selling mortgages in secondary markets, a visit to a construction site and analysis of the tax return of a self-employed borrower. Learning objectives include improved customer service, more efficient processing and servicing, and stronger underwriting. "New" underwriting findings are also discussed. All of these should result in increased earnings from the mortgage portfolio.

MIDWEST AGRICULTURAL BANKING SCHOOL | NOVEMBER 30-DECEMBER 3

Learn the practical aspects of agricultural credit & finance, farm management, marketing and related subjects. The development and implementation of this curriculum has involved literally hundreds of bankers and resulted in a nationwide system of quality banker education. This school is designed to further enhance the education of bankers in the field of agricultural finance.

ADVANCED COMMERCIAL LENDING SCHOOL | TBD

This advanced, two-day course focuses on effective initial structuring and subsequent monitoring of commercial lending relationships. It goes beyond the basics of financial analysis and portfolio management to provide experienced bankers the advanced tools to influence credit quality and profitability. We explore critical quantitative factors such as the role of sales growth in the financial performance of the borrower, as well as qualitative issues of industry, market and management risks. Participants will learn how to improve their handling of a loan portfolio such that credit quality can be maintained along with producing new revenues for the bank.

MARKETING PROGRAMS

PEER GROUP FORUMS

MARKETING DIRECTORS FORUM | FEBRUARY 18, JUNE 23 & OCTOBER 27

This forum provides a platform and opportunity to exchange ideas freely and examine pressing issues in today's ever-evolving regulatory, cost-conscious and productivity-driven environment.

CLASSES, SEMINARS & SCHOOLS

GSB STRATEGIC MARKETING OFFERINGS | DETAILS TBA

GSB's innovative marketing programs integrate critical marketing and business development strategies with the business of banking—covering key topics like marketing, planning, branding, content and digital marketing, customer acquisitions, customer experience, data management, goals setting and more, all in the context of the business of banking. Watch for updates on future programs and complete the interest form at GSB.org to be notified about marketing programs.

RETAIL PROGRAMS

PEER GROUP FORUMS

SENIOR RETAIL BANKING FORUM | JANUARY 15, MAY 7 & SEPTEMBER 17

This forum provides a platform and opportunity for retail banking officers to exchange ideas freely and examine pressing issues in today's ever-evolving regulatory, cost-conscious and productivity-driven environment. Take advantage of this opportunity for individuals who are responsible for retail banking issues in their institutions to discuss and explore collaborative solutions to challenges they face on a day-to-day basis. The agenda for each session will flow based on feedback from participants in the forum group. As necessary, subject matter experts will be brought in to cover specific issues and topics based on responses from the forum members.

CLASSES, SEMINARS & SCHOOLS

RETAIL BANKING MANAGEMENT SERIES | JANUARY 14, MAY 6, AUGUST 12 & OCTOBER 20

This four-part, interactive learning series provides a complete overview of management and leadership principles for retail managers serving in all roles of the retail banking line of business for the bank.

ESSENTIALS OF BANKING (VIRTUAL) | JANUARY 22, FEBRUARY 19, MARCH 19, APRIL 23, MAY 19 & JUNE 18

In association with Performance Solutions Inc., Drexler Consulting LLC is excited to again present a new and improved legacy program, the Essentials of Banking. This six-part, interactive, virtual learning series is designed to provide a complete overview of banking principles and operations. Each session is 3 hours in length. New bank employees in all roles/departments and bank directors new to banking, management trainees and bank veterans who are looking to broaden their banking knowledge are best suited to this program.

OUTSIDE CALLING SCHOOL | FEBRUARY 5 & 12

This two-part school delivers the most up-to-date selling techniques to help you and your company deliver loan and deposit results. You will go through the selling process to identify how to gain the trust of your client, gain a larger share of wallet and sell what your client truly needs. We will also address how to effectively manage the pricing discussion, how to overcome objections and how research and profiling the client/prospect will improve targeting, prospecting and presentations.

IRA BASICS | FEBRUARY 25

Join us for this full-circle overview of IRAs and the associated rules. This course is perfect for those new to IRAs and a helpful refresher and update for those needing to "unlearn" some old rules because of recent changes. This course is part of a two-day series, with day one covering the basics and day two covering advanced issues. In this section, you'll receive a solid foundation of the basic IRA rules, both old (if still applicable) and new.

ADVANCED IRA ISSUES | FEBRUARY 26

Day 2 of the two-part series with IRA Basics, this session gets into the nitty gritty of new distribution regulations, exploring—in depth—how they affect both IRA owners and beneficiaries. We'll then discuss concrete steps your financial institution can take to help ensure ongoing compliance, while also providing top-notch customer service.

GSB DIGITAL BANKING SCHOOL (VIRTUAL) | MARCH 3-26

The demand for digital banking services has grown exponentially. That's why the Graduate School of Banking at the University of Wisconsin-Madison offers its popular Digital Banking School to help community bankers understand how to grow and thrive in the digital banking space. With eight in-depth classes held twice weekly for a month, this program brings in content experts from every banking function—technology, compliance, human resources, risk management, marketing and more, offering 25 hours of relevant content.

UNIVERSAL BANKER CERTIFICATION | MARCH 26, APRIL 16, MAY 14 & JUNE 25

As in-branch transactions decline and technology advances, frontline retail team members must deliver outstanding service in lean staffing models. Universal bankers need to be knowledgeable, client-focused, flexible and proactive, serving both traditional and modern clients by shifting from order-taking to problem-solving, advising and building loyal relationships.

This certification program equips modern retail bankers with skills for exceptional service, problem-solving, quality referrals, risk management and building profitable client relationships. It includes practical tools like job aids, examples, checklists and real-world scenarios. Attendees who complete the program will receive a certificate of completion.

GENERAL BANKING SCHOOL | JUNE 1-5

The Kentucky Bankers Association's General Banking School is designed for employees who possess a current knowledge of banking that sufficiently prepares them for this advanced paced curriculum. The mission of this school is to teach bankers to understand the business of managing a bank company, the financial decisions that must be made, how each bank department is inter-related and the economic environment of the business of banking. The KBA General Banking School will prepare bankers for any of the national graduate schools of banking.

SECURITY, TECHNOLOGY & OPERATIONS PROGRAMS

CONFERENCES & EVENTS

CYBER, FRAUD & PHYSICAL SECURITY CONFERENCE | MARCH 4-6

The combination of private sector experts and law enforcement personnel participating in this event will provide you with a unique opportunity to enhance cyber, fraud and physical security practices, foster collaboration and exchange knowledge on effective strategies. Whether you're interested in innovative technologies solutions, community outreach programs for your bank or policy development, this conference promises valuable insights and networking connections. Don't miss out!

PEER GROUP FORUMS

FRAUD FORUM | JANUARY 14, MAY 6 & SEPTEMBER 30

This forum will allow for mediated peer discussion of fraud-related topics. Topics are largely determined by participants and may include the following: check processing protection and wire fraud counterfeit checks/financial crimes, card skimming, elder fraud, scams, high-risk businesses, bitcoin crimes and money laundering.

SECURITY OFFICERS FORUM | JANUARY 15, MAY 7 & OCTOBER 1

This forum is designed for those who are responsible for physical security at their bank, providing a platform and opportunity for those management-level personnel and staff to exchange ideas freely, compare practices, discuss concerns they face on a day-to-day basis, and discuss important strategic and operational issues with peers.

While much of the discussion will be based on what forum members want to cover, some of the topics that we've heard are on the radar screens of today's bank security professionals include best practices for implementation, analytics to measure effectiveness, methods for and challenges related to merging physical and data security needs, and more.

INFORMATION, CYBERSECURITY OFFICER, IT OFFICER & OPERATIONS OFFICER FORUM

Group 1: January 28, June 24 & October 28
Group 2: January 29, June 25 & October 29

This forum will be organized based on bank size and market to ensure participants have as much in common as possible. The group will be small - usually no more than 20 participants. Eight to ten topics will be discussed at each session; participants are strongly encouraged to suggest agenda topics of interest.

CLASSES, SEMINARS & SCHOOLS

GSB DIGITAL BANKING SCHOOL (VIRTUAL) | MARCH 3-26

The demand for digital banking services has grown exponentially. That's why the Graduate School of Banking at the University of Wisconsin-Madison offers its popular Digital Banking School to help community bankers understand how to grow and thrive in the digital banking space. With eight in-depth classes held twice weekly for a month, this program brings in content experts from every banking function—technology, compliance, human resources, risk management, marketing and more, offering 25 hours of relevant content.

GSB BANK TECHNOLOGY MANAGEMENT SCHOOL | APRIL 13-17

It's vital that senior managers and IT professionals understand how to effectively deploy and use technology to meet business goals and regulatory requirements. This school will focus on integrating the business of banking with key IT management topics: AI project management, vendor management, leveraging infrastructure, IT incident response planning, risk assessment and more.

FRAUD SMART SERVICE | APRIL 15, MAY 13, JUNE 10 & JULY 15

This program is designed to provide financial institution staff with comprehensive training that integrates advanced situational awareness, customer service and fraud detection in a structured, progressive learning environment throughout the year, minimizing fraud losses and reducing criminal fraud activity.

This new series of four programs equips banking staff at any level with essential fraud prevention skills. Each 90-minute session can be taken individually or consecutively for deeper knowledge.

FRAUD ACADEMY | AUGUST 18-20

Fraud Academy is a pioneering initiative designed to arm bankers with the skills needed to detect and combat fraud. Our unique program features insights from experts across the DEA, FBI, law enforcement, AARP and the financial industry, offering a robust education in fraud prevention from those who know it best. With fraud costing every bank valuable time and money, our curriculum targets over 18 types of fraud, including check fraud, elder fraud and cybercrimes, and introduces effective prevention tools, equipping bankers with the knowledge to minimize fraud-related losses and protect your institution's bottom line.

GSB BANK CYBERSECURITY SCHOOL | OCTOBER 12-16

This school will give you practical insights to mitigate the risk of fraud. Cyber-criminals are increasingly sophisticated in their ability to gain access to sensitive data. An in-depth interactive study of the latest IT security best practices, including information security law, IT security management, virtualization, infrastructure, network penetration testing, ethical web hacking, AI and mobile defense round out the IT security curriculum. We will also cover the business of banking for important industry context.

WEALTH & TRUST MANAGEMENT PROGRAMS

CONFERENCES & EVENTS

MIDWEST TRUST & WEALTH MANAGEMENT CONFERENCE (ANN ARBOR, MI) | OCTOBER 14-16

The annual Midwest Trust & Wealth Management Conference is a must-attend for wealth management and trust professionals throughout Indiana, Michigan and our neighboring states. Featuring top-notch speakers and materials, continuing education credit (CTFA, CFP, CPE) and valuable networking opportunities, the event is a cannot-miss.

This conference is beneficial for:

- Trust department, trust company and private bank executives.
- Senior trust officers, administrators and wealth advisors.
- Business development officers and future leaders.
- Financial and estate planners.

CLASSES, SEMINARS & SCHOOLS

BUILDING A COMPETITIVE RETAIL WEALTH MANAGEMENT PROGRAM | FEBRUARY 11

This workshop will help bank leadership understand the basics of how to start a program, evaluate an existing program, build a strategic cross-department collaboration, advanced marketing and customer segmentation strategies, and implement best practices. We will also discuss integrating financial planning programs with trust departments for a collaborative wealth management offering and how a collaborative culture can also strengthen relationships with small business owners.

FRONTLINE PROGRAMS

CLASSES, SEMINARS & SCHOOLS

FRONTLINE BRANCH SERIES | JANUARY 28, FEBRUARY 25, MARCH 25 & APRIL 22

With constant change facing financial institutions, transactions falling and overall visits declining, we must find ways to engage existing clients, new clients and the community. We must find ways to deliver better client service in a more efficient manner. This four-part, comprehensive series for beginning and new frontline professionals focuses on creating a client-friendly environment on a budget. Participants will learn how to deliver the ultimate client experience, streamlining work processes to make things fun for employees and the client, resulting in the optimal institution of the future. The series includes group discussion and problem solving, fresh ideas throughout the presentation and a case study.

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VIRTUAL CERTIFIED TELLER PROGRAM | MARCH 10

Frontline Excellence (previously referred to as Essential Teller Issues), is a program that covers five pivotal modules for today's frontline professionals. This program serves as an important reminder about the significance of their role, serving as the CEOs of customer experience, and reinforcing the importance of their actions and reactions as a reputation builder for your brand.

This program is information-rich. Attendees leave with a renewed dedication to achieve excellence in their roles. Each attendee will leave with a comprehensive training manual, acting as a valuable workplace reference. Esteemed as the nation's most dynamic teller training experience, this presents a unique opportunity to elevate your entire front-line team toward an exceptional level of performance.

GENERAL BANKING PROGRAMS

CLASSES, SEMINARS & SCHOOLS

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This program is offered twice annually, from January-June and July-December, covering:

- Session 1: Overview of Banking
- Session 2: Banking History, Regulations & Risk Management
- Session 3: Banking Products and Services
- Session 4: How Banks Make Money & Risk Management
- Session 5: Banking Compliance Overview
- Session 6: WOW! Service & Growing the Bank

OUTSIDE CALLING SCHOOL | FEBRUARY 5 & 12

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CALL REPORT UPDATE | FEBRUARY 19

This one-day seminar focuses on equipping community banks with the fundamental knowledge necessary for completing an accurate and efficient call report. The presentation will guide call report preparers through the practical application of the complicated instructions and provide clarity to common reporting challenges. Participants will gain a deeper understanding of how the balance sheet schedules support and affect risk-weighted assets and regulatory capital calculations. Insights into current and upcoming revisions, accounting changes, how to get the most out of technology tools available, strategies for sharing preparation responsibilities, training a knowledgeable backup and reporting challenges arising from changing regulatory rules.

UNIVERSAL BANKER CERTIFICATION | MARCH 26, APRIL 16, MAY 14 & JUNE 25

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SCHOLARSHIP OPPORTUNITIES

Do you represent a bank that needs help stretching your professional development budget? Are you a banker who needs an added boost to convince your supervisor to approve an educational opportunity? The IBA currently provides four scholarships to reduce the costs associated of some of the professional development opportunities listed in this catalogue.

GRADUATE SCHOOL OF BANKING SCHOLARSHIP

Funded by the Prochnow Educational Foundation and awarded through the Indiana Bankers Association, this scholarship pays $1,500 (approx. one-third) of the annual tuition for each of three resident sessions at the Graduate School of Banking at the University of Wisconsin-Madison, for a total value of $4,500. The recipient is chosen by the IBA based on involvement in banking, the Association and the community. Applicant must be entering their freshman year at GSB. For further details, contact Laurie Rees at 317.387.9380.

GSB HUMAN RESOURCES DIRECTOR SCHOLARSHIP

Funded by the Prochnow Educational Foundation, this scholarship pays $700 toward tuition for the one-week Human Resources Management School at the Graduate School of Banking at the University of Wisconsin-Madison. The recipient is chosen by the IBA based on involvement in banking, the Association and the community. For further details, contact Laurie Rees at 317.387.9380.

FLD 2 LDP SCHOLARSHIP

Sponsored by Amundsen Davis LLC, this scholarship pays $1,500 toward registration fees for the IBA's Leadership Development Program. Applicants must have been members of the IBA's Future Leadership Division for at least six months prior to applying, and work for an IBA-member bank that has not received the scholarship in the past five years. FLD membership is free.

Apply online through the IBA's website.
Each year's recipient is chosen by the IBA. Applications are due in October each year, with the recipient announced in December. Learn more from Josh Myers at 317.387.9380.

LDP 2 DC SCHOLARSHIP

Sponsored by Amundsen Davis LLC, this scholarship covers the costs for a participant in the IBA's Leadership Development Program to attend the following year's IBA Annual Washington Trip. This is an opportunity for an emerging leader to get firsthand experience in grassroots advocacy, speaking directly with Indiana's congressional delegation and federal regulators about the successes and concerns of our state's banking industry.

The trip has no registration fees and includes several group meals at no expense to attendees. This scholarship covers the costs of the recipient's flights and hotel making the experience nearly free for your bank. Learn more from Josh Myers at 317.387.9380.

ONLINE TRAINING PARTNERS

To minimize the need for travel and provide educational opportunities to better suit the busy working schedules and lives of banking professionals, IBA incorporates online learning through partnerships with virtual education providers.

ABA TRAINING

Previoulsy known as the American Institute of Banking (AIB), ABA Training is a comprehensive source for training and education available through the American Bankers Association. ABA Training's online webinars deliver unmatched content that meets the needs of today's learners and the changing demographics of the banking industry. Many courses meet the requirements of the Institute of Certified Bankers for exams and continuing education credits.

Online Courses

instructor-led

4-16 weeks, depending on the title
start and end on specified dates
you can complete assignments any time day or night; typically due weekly
textbooks sent to you ahead of time
email with login/password sent Friday before class starts
all assignments and exams are completed online

E-Learning

self-paced

2-8 hours long
can be completed any time day or night, all in one sitting or spread out over multiple days
self-paced, but instructors available for questions and guidance
no textbooks required
all coursework completed online

In-House

in-person

To teach classes at your facility, contact Molly Gibbs at the IBA at 317.387.9380 for additional information.

Certificates

on offer for more than 100 years
continually re-evaluated and refined to reflect bankers' current needs and industry changes
can be used to prepare for careers in banking or to enhance skills and knowledge you already possess
build necessary skills for specific positions in the bank
all coursework completed online

Banking Fundamentals

successor curriculum to Principles of Banking
3-course suite for banking industry principles with real-world application
ideal for emerging bankers
online & paperless
combines peer collaboration with instructor guidance
can be purchased individually or bundled for a discount

LEARN MORE

COMMUNITY BANKERS WEBINAR NETWORK

The Community Bankers Webinar Network has a 40-year reputation with industry experts and an extensive knowledge of technology that delivers webinars of the highest quality with a commitment to superior customer service. It offers bankers the chance to view previously recorded and live webinars.

UPCOMING WEBINARS **RECORDED WEBINARS**

GRADUATE SCHOOL OF BANKING

Since 1945, the Graduate School of Banking at the University of Wisconsin-Madison has been educating professionals and creating leaders in the banking industry. Look to the GSB for exceptional leadership and growth opportunities available for professionals across all areas of financial services. Opportunities include in-person classroom courses and convenient online seminars.

SEARCH BY TOPIC

ONCOURSE LEARNING

OnCourse Learning's Total Training Solutions offers some 250 industry-specific webinar topics that are available live or on-demand. With TTS OnCourse Learning, banks can train multiple employees for one fee with nationally recognized trainers. Subscription packages available.

UPCOMING WEBINARS **RECORDED WEBINARS**

SBS CYBERSECURITY

SBS CyberSecurity offers online cybersecurity certifications to Indiana bankers. Its ongoing learning program meets banker training needs and helps protect banks from current and future cybersecurity challenges. SBS CyberSecurity's certification program is designed around three learning paths: executive, manager and technical. Each path includes one core certification and a variety of specialized certifications. Core certifications are not a prerequisite for specialized certifications.

LEARN MORE

CONTINUING PROFESSIONAL EDUCATION

The IBA is an accredited provider of continuing education for public accountants by the National Association of State Boards of Accountancy (NASBA) through March 1, 2026, and by the Indiana Department of Financial and Professional Regulation on an ongoing basis.

We also provide Continuing Legal Education credits for legal professionals at some of our largest events, including Mega Conference, Annual Convention and Banking on Women. The number of credits available at each event changes each year based on that year's specific sessions. Be sure to check the schedule of each event to see what is available that year. Reach out to Liz DeHaven at 317.387.9380 with any questions.

AMERICAN BANKERS ASSOCIATION

ABA promotes industry excellence and continuous career development for bankers through a wide range of job-specific professional certifications. Developed by experts in the financial services industry, their certifications are acknowledged industry-wide as the symbol of excellence in banking skills and knowledge.

ABA Professional Certifications are awarded only to those financial services professionals who pass a rigorous examination and maintain their level of knowledge with ongoing education. Certificates improve individual performance and provide nationally recognized credentials for career development.

Obtain a nationally recognized designation in:

- Certified AML and Fraud Professional
- Certified Enterprise Risk Professional
- Certified Financial Marketing Professional
- Certified IRA Services Professional
- Certified Regulatory Compliance Manager
- Certified Trust Financial Advisor

INDEPENDENT COMMUNITY BANKERS OF AMERICA

ICBA Education offers 11 certification programs. The certification programs are nationally recognized professional designations and require the user to follow specific processes and procedures before a certification is granted.

The following certification programs are currently offered:

- Certified Community Bank Internal Auditor
- Certified Community Bank Security Officer
- Certified BSA/AML Professional
- Certified Commercial Lending Officer
- Certified Community Bank Compliance Officer
- Certified Community Bank Consumer Lender
- Certified Community Bank Credit Analyst
- Certified Community Bank Data Analyst
- Certified Community Bank Technology Officer
- Certified Community Bank Risk Specialist
- Certified Community Bank Marketing Strategist

SECURE BANKING SOLUTIONS

SBS certifications will prepare students and their financial institutions for cybersecurity threats and regulations and create confidence with examiners and auditors. Each course is available online and is tailored to specific roles within an institution, creating a flexible and targeted learning experience.

- Business Continuity Professional
- Cybersecurity Manager
- Ethical Hacker
- Forensic Investigator
- Incident Handler
- Mobile Administrator
- Security Executive
- Security Manager
- Security Technology Professional
- Vendor Manager
- Vulnerability Assessor

IBA EDUCATION TEAM

Laurie A. Rees

Senior Vice President - Professional Development

LRees@indiana.bank

Laurie provides strategic and managerial oversight for IBA's professional development, including education, training, meetings and events. She is responsible for financial oversight, planning areas of focus, content development, marketing, speaker selection and logistical arrangements. She joined the Association in 1991.

She is also the IBA's liaison for the Graduate School of Banking at the University of Wisconsin-Madison and a member of the GSB Education Directors Advisory Group.

Elizabeth DeHaven

Assistant Vice President - Meetings & Events

EDeHaven@indiana.bank

Liz is responsible for the Association's largest events, including Mega Conference, Annual Convention and Banking on Women. She also chairs event planning committees, including Business Lending, Compliance, Human Resources, Marketing, Retail, Operations & Technology, Financial Management and Trust.

Liz joined the Association in 2014 as education meeting coordinator before being promoted to Education Manager. She gained the title of AVP-Meetings & Events in 2026. She attended Ball State University.

Molly Gibbs

Assistant Vice President - Education & Training

MGibbs@indiana.bank

Molly is responsible for the Association's ongoing educaiton & training, including schools, seminars, functional peer forums and webinars. She also chairs education committees, including Agriculture and Cybersecurity.

She joined the Association as an events and products/services assistant in March 2025 with prior experience with event coordination and logistics as a recreation coordinator for the Town of Brownsburg's Parks & Recreation department. She was promoted to AVP-Education & Training in January 2026.

Katie Yates

Professional Development Coordinator

KYates@indiana.bank

Katie assists Laurie, Liz & Molly with the promotion, coordination and execution of IBA seminars, schools, webinars and teleconferences that reach more than 4,500 Indiana bankers annually. She joined the Association in August 2025.