

# 2025 INFORMATION/CYBERSECURITY/IT/ OPERATION OFFICER FORUM

February 26, 2025 • June 25, 2025 • October 29, 2025 (Group 1)  
February 27, 2025 • June 26, 2025 • October 30, 2025 (Group 2)

**IBA Center for Professional Development**  
8425 Woodfield Crossing Blvd., Suite 155E  
Indianapolis, IN 46240

## An Investment in Your Bank's Future!

The Information/Cybersecurity/IT/Operations Officer Forum will provide a platform and opportunity to exchange ideas freely and examine pressing issues in today's ever-evolving regulatory, cost-conscious and productivity-driven environment. Peer-to-peer sessions have proven very successful for other IBA membership focus groups.

## Benefits of the Forum

- Improve your effectiveness as Information/Cybersecurity Officer/IT Officer/Operations Officer
- Discuss current industry challenges with others in bank technology and operations
- Form lasting relationships with peers in similar roles
- Solve your most pressing problems Obtain access to highly respected industry experts
- Grow professionally as well as personally Discuss with peers what works and what doesn't
- Hear from experts in the industry on products, services, regulatory changes and best practices

## Possible Forum Topics

- Information and cybersecurity preparedness & examination expectations
- Current IT examination issues
- Outsourced third party risk management (vendor management)
- Mobile banking
- Business continuity and disaster recovery planning Incident response planning
- Change and patch management
- Telecommunications configurations
- Penetration testing
- RSAT, AI fintech
- Recent breaches

## Who Should Attend?

The IBA is pleased to provide this program where individuals who are responsible for IT internal audit, IT management, risk management, IT project management and information/cybersecurity related issues in their institutions have the opportunity to discuss concerns and explore collaborative solutions to problems they face on a day-to-day basis. You don't want to miss this opportunity!



## Facilitator: Chris Bedel, CISM, Founder, President, & CEO

Chris is an information security professional and entrepreneur with a passion for risk assessments, incident response walkthroughs, and security awareness training. For eight years, he served as the Information Security Officer at a community bank, where he played a key role in driving 82% asset growth and more than doubling net income.

In 2015, Chris founded Bedel Security to help banks and credit unions enhance their information security programs by providing CISO and ISO support services. He holds a Business degree with a minor in MIS from Purdue University and is a certified CISM.

Outside of work, Chris enjoys life on a 50-acre farm in Indiana, where he and his wife stay busy raising four kids and caring for their animals.

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## How the Forum Works

- IBA will organize the forum based on bank size and market to ensure that participants have as much in common as possible
- The group will be small - usually no more than 20 participants.
- Eight to ten topics will be discussed at each session; participants are strongly encouraged to suggest agenda topics of interest.
- Forum participants get the benefit of working with expert consultants on a cost-saving basis.
- Forum participants get the benefit of networking and making brief queries within their groups between meetings.
- Comprehensive handouts are compiled and provided to each group member, along with a binder for retention of handouts, notes and references.

## Registration Fee for All Three Sessions:

The following fees include the program materials, continental breakfast, lunch and refreshments.

### \$999 per IBA member

A surcharge of 100% will be applied for non-members.

Participation in IBA programs is limited to members, associate members and non-members from an eligible membership category at applicable member or non-member rates.

## Registration Form (3 Session Registration)

Please type or print legibly.

Bank Name \_\_\_\_\_

Attendee Name \_\_\_\_\_

Email Address \_\_\_\_\_

Additional Attendee Name \_\_\_\_\_

Email Address \_\_\_\_\_

Address \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ ZIP \_\_\_\_\_

Telephone \_\_\_\_\_

Cell # (in case of weather emergency) \_\_\_\_\_

## Payment Information

Credit Card Information (check one):

MasterCard  VISA  AMEX  Invoice Me

Total Amount Due \$ \_\_\_\_\_

Cardholder Name \_\_\_\_\_ CVV Code \_\_\_\_\_

Card Number \_\_\_\_\_ Exp. Date \_\_\_\_\_

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## Cancellation Policy:

Due to our commitments, the price is inclusive of all three sessions. A full refund for the three-session forum will be given for cancellations received prior to the first session. Any registrant who does not cancel before the first session will be billed the full registration fee and sent the materials. Substitutions are welcome at no additional charge.



**Register online at [indiana.bank](http://indiana.bank)!**